

RECOMMENDED / BEST-PRACTICE PROCESS FOR WHEN A YOUNG PERSON DOES NOT ENGAGE WITH THEIR COACH

FIRST 90 DAYS OF ENGAGEMENT - BEST PRACTICES





INITIAL CONTACT AFTER YOUNG PERSON IS ASSIGNED A COACH



Coach completes TA Session with **Emil** to develop language that resonates with young people.



Coach prepares to introduce themselves and the benefits of the Fair Futures program to young person

Include both *emotional supports* "here for you" and **specific/technical supports** "help with getting a job" during introduction



Coach reaches out to young person within 24 hours







Young Person does not respond to initial contact





Be Consistent

Create a schedule; be consistent with engagement



Get Creative

Write a letter, stop by in person, make a video, engage on social media, or try to connect through the foster parent, Case Planner, or any adult or peer support



Drop expectations! Any interaction is a win!

IF THE YOUNG PERSON DOES NOT ENGAGE AFTER 90 DAYS

Before proceeding to the next step, Coaches should ask themselves:

"Was I persistent/consistent in trying to engage this young person? Did I get creative and try multiple approaches?" If "YES" - proceed to next step. If "NO" - read above and keep trying!



Move young person to an "Outreach List"



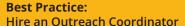
Select another young person in need of coaching to fill spot



Designate someone on your team to manage "Outreach List" of youth who are disengaged or have not engaged



Ideally, a credible messenger or former foster youth!



The Outreach Coordinator checks in with young people and shares upcoming events or opportunities; participates in peer groups, etc.



OUTREACH COORDINATOR CONTINUES TO REACH OUT TO YOUNG PEOPLE (AT LEAST 1X MONTH)

YOUNG PERSON ENGAGES WITH OUTREACH COORDINATOR AND REQUESTS A COACH



Supervisor is alerted and assigns a Coach (if there is space)

YOUNG PERSON ENGAGES WITH OUTREACH COORDINATOR AND REQUESTS A SPECIFIC SERVICE ONLY (E.G., RESUME HELP OR HOUSING)



Coordinator connects young person to the appropriate Specialist

YOUNG PERSON DOES NOT RESPOND





Young person remains on "Outreach List"