RECOMMENDED / BEST-PRACTICE PROCESS FOR WHEN A YOUNG PERSON DOES NOT ENGAGE WITH THEIR COACH

FIRST 90 DAYS OF ENGAGEMENT - BEST PRACTICES

PREPARE FOR INTRODUCTION

Coach completes TA Session with Emil to develop language that resonates with young people.

INITIAL CONTACT AFTER YOUNG PERSON IS ASSIGNED A COACH

Coach reaches out to young person within 24 hours

Don’t give up! Remember the 3C’s

Be Consistent
Create a schedule; be consistent with engagement

Get Creative
Write a letter, stop by in person, make a video, engage on social media, or try to connect through the foster parent, Case Planner, or any adult or peer support

Celebrate
Drop expectations! Any interaction is a win!

IF THE YOUNG PERSON DOES NOT ENGAGE AFTER 90 DAYS

Before proceeding to the next step, Coaches should ask themselves:
"Was I persistent/consistent in trying to engage this young person? Did I get creative and try multiple approaches?"

If “YES” - proceed to next step. If “NO” - read above and keep trying!

Move young person to an “Outreach List”

Select another young person in need of coaching to fill spot

OUTREACH COORDINATOR CONTINUES TO REACH OUT TO YOUNG PEOPLE (AT LEAST 1X MONTH)

YOUNG PERSON ENGAGES WITH OUTREACH COORDINATOR AND REQUESTS A COACH

Supervisor is alerted and assigns a Coach (if there is space)

YOUNG PERSON ENGAGES WITH OUTREACH COORDINATOR AND REQUESTS A SPECIFIC SERVICE ONLY (E.G., RESUME HELP OR HOUSING)

Coordinator connects young person to the appropriate Specialist

YOUNG PERSON DOES NOT RESPOND

Young person remains on “Outreach List”

Best Practice:
Hire an Outreach Coordinator

The Outreach Coordinator checks in with young people and shares upcoming events or opportunities; participates in peer groups, etc.

Ideally, a credible messenger or former foster youth!