At the Table Tips for Supporting College Students this Fall

At the Table

August 12, 2021



Agenda

- Icebreaker!
- Updates / Key Things to Remember
- 8 Tips
- ASAP Program Q&A

What is one (or two or more!) thing(s) you enjoyed about this summer?

Updates / Key Things to Remember

• CUNY is requiring vaccination for in-person classes. <u>So is SUNY.</u>

- Delta variant is more contagious and affecting young people more severely.
- 2.37 billion people worldwide have gotten the vaccine. More than half of Americans are fully vaccinated. 99% of COVID hospitalizations/deaths happening in unvaccinated people.
- Online classes remain available for unvaccinated students.
- CUNY is offering <u>debt forgiveness</u> for students.
 - Covers debts incurred during Spring 2020, Summer 2020, Fall 2020, Spring 2021
 - Happens automatically for most students check your CUNYFirst account!
- Up to \$750 in Chafee funds are available for NY youth currently/formerly in care.
 - Don't need to be in college, just aged 18-26, in care at 14
 - https://chafeeny.smapply.org/
- New Yorkers for Children's Back to School Package program is open.
 - For all NYFC programs: <u>https://www.newyorkersforchildren.org/for-youth-agency-workers/</u>
- Classes are starting in about 2 weeks!
 - LaGuardia, Guttman, and Kingsborough have later starts (9/11/21)



What are you doing right now to set your students up for a successful semester?

Tip #1: Use the Fair Futures College Persistence Checklist

COLLEGE GOAL:

Prepare for & Complete College Semester with 2.0+

Complete this worksheet if the young person is enrolled in college.

RE	QUIRED STEPS (COMPLETE ALL)	COMPLETED?	DATE	PROGRESS NOTES
0	Ensure student has food, transportation, and basic minimum living expenses before stipends/financial aid comes in	○ YES ○ NO		
0	Check in with young person before first day of college semester	○ YES ○ NO		
0	Check in with young person after first day of semester to debrief on experience	○ YES ○ NO		
0	Ensure student has a plan to purchase books	○ YES ○ NO		
0	Check student's financial aid balance after the first week of school to ensure there is nothing owed and no holds; follow up with Bursar/Financial Aid office if needed	○ YES ○ NO		
0	Ensure student understands how to use college systems (e.g., Blackboard, CUNYFirst, etc.)	○ YES ○ NO		
0	Ensure student's address is correct in the college system	○ YES ○ NO		
0	Ensure student understands consequences of attendance policies (e.g., after two missed classes a grade drops)	○ YES ○ NO		
0	Walk through all syllabi with student and put assignment due dates in calendar	○ YES ○ NO		
0	Check in with young person before "withdraw" period is over; If they need to withdraw from any classes, see Advisor and refer to Fair Futures Program Manual and Appendix 617	○ YES ○ NO		
0	Check in with young person during mid-terms	○ YES ○ NO		
0	Provide emotional support to student; check-in on them weekly	○ YES ○ NO		
0	Check in with young person during finals	○ YES ○ NO		

ł	OTENTIAL STEPS (EXPLORE IF NEEDED/APPLICABLE)	COMPLETED?	DATE	PROGRESS NOTES
¢	Attend any orientation	○ YES ○ NO		
¢	 If student is enrolled in an Opportunity Program, ensure student attends any mandatory summer programs if needed 	○ YES ○ NO		
¢	 Assist student with accessing mental health supports and/or peer group supports to emotionally prepare for college 	○ YES ○ NO		
¢	Visit college to get familiar with campus	○ YES ○ NO		
¢	Apply to ASAP program if in CUNY (and if not already enrolled	○ YES ○ NO		

FairFutures>

COLLEGE PERSISTENCE CHECKLIST

BEFORE COLLEGE:

APPLY FOR FINANCIAL AID

- Create an FSA ID
- Fill out the FAFSA
- Fill out the TAP application
- Save a copy of the FAFSA Student Aid Report for records

APPLY FOR COLLEGE

Best practice: all college applications should be done by Halloween

APPLY TO SUPPORT PROGRAMS

- Apply to the Dorm Project (if interested and eligible)
- Make sure "YES" is checked on college applications answer to any questions about interest in ASAP/ACE or Opportunity Programs (HEOP/EOP/SEEK/CD).
- Fill out supplemental applications for HEOP/EOP/SEEK/CD
- Check your email regularly for outreach from opportunity programs and respond quickly

APPLY FOR SCHOLARSHIPS

- □ If applying to private schools, fill out College Board CSS
- Research scholarships as needed and apply (see <u>Appendix G11</u>)

ACCEPT AN ADMISSIONS OFFER

Contact the school admissions department to see if they are willing to waive the commitment deposit Most colleges require offers to be accepted by May 1st. If you need more time, call the admissions department

GET ORGANIZED

- □ Make a folder for college paperwork (keep somewhere safe)
- Get a copy of a foster care letter on agency letterhead
- Write down your login and password for any college student account in the folder
- Share passwords with agency educational specialist or case planner to avoid getting locked out of your student account!
- Plan to check your email regularly (3-4x per week)

VERIFY INDEPENDENT STUDENT STATUS FOR FINANCIAL AID

EVERY SEMESTER:

- PURCHASE BOOKS AND ONLINE ACCESS FOR ALL CLASSES BY THE END OF THE FIRST WEEK OF THE SEMESTER!
- Agencies should make emergency funds available for any students who do not have books either due to a funding gap or a delay
- CHECK IN WITH: Coaches, tutors, counselors, and any other supportive adults regularly, especially during freshman year

AT THE HALFWAY MARK OF THE SEMESTER:

CHECK IF IT'S NECESSARY TO WITHDRAW FROM ANY CLASSES

REGISTER FOR CLASSES FOR NEXT SEMESTER

Registration for the next semester opens around the middle of the semester.

Students should register for the following semester as soon as possible; definitely before they start studying for finals.

REVIEW GRADES FROM THE SEMESTER

Celebrate the positives, and make a plan to improve anything that needs improvement

SUBMIT ANY NEEDED APPEALS

- Grade appeals (if received "WU" or "F" or was graded unfairly)
- Financial aid appeals (if student lost financial aid)
- Dismissal appeals (if academically dismissed)

IF ELIGIBLE FOR ETV:

- Send Transcript to ETV
- Fill out ETV Financial Aid Release Form

IF DORMING AWAY:

- Submit documents to continue dorming away stipend
- If student is turning 21, email <u>phyllis.brodsky@acs.nyc.gov</u> to transition to Exceptional Payment status
- Reapply for room and board pass-through

REAPPLY FOR NYFC BACK TO SCHOOL PACKAGE

Even students who already have a laptop will receive an Amazon gift card every semester if they reapply.

COLLEGE GOAL: Prepare for & Complete College Semester with 2.0+

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0	Apply to ASAP program if in CUNY (and if not already enrolled in Opportunity Program)	○ YES ○ NO	
0	Create study plan	○ YES ○ NO	
0	Connect young person to tutoring	○ YES ○ NO	
0	If student wants to withdraw from classes/drop out completely, discuss pros/cons, financial implications, and meet with advisor	○ YES ○ NO	
0	Check in with college counselor (or ACS Coach/Tutor) as needed	○ YES ○ NO	
0	Connect youth with campus Disability Services office	○ YES ○ NO	
0	Enroll in work-study	○ YES ○ NO	
0	Celebrate finishing with 2.0+	○ YES ○ NO	
0	Other: For additional space, please see reverse side.	○ YES ○ NO	

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REGISTER FOR CLASSES

ATTEND ANY SUMMER BRIDGE PROGRAMS OR ORIENTATIONS OFFERED BY THE COLLEGE

IF DORMING AWAY:

- Pay any housing deposits up front
- Arrange for room and board pass-through <u>Click here</u> for PDF with more information (pages 18-26)
- Arrange for a dorming away stipend Contact <u>ocbsp@acs.nyc.gov</u> for more information
- Make sure dorm supplies are purchased before the student moves into the dorm
- APPLY FOR NEW YORKERS FOR CHILDREN BACK TO SCHOOL PACKAGE PROGRAM (If currently in care/aged out) It is vital every student going to college has a laptop of their own
- ARRANGE FOR DISABILITY ACCOMMODATIONS (IF NEEDED) Contact campus office for students with disabilities

EVERY SEMESTER:

- PURCHASE BOOKS AND ONLINE ACCESS FOR ALL CLASSES BY THE END OF THE FIRST WEEK OF THE SEMESTER!
 - Agencies should make emergency funds available for any students who do not have books either due to a funding gap or a delay
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IF STUDENT IS INTERESTED IN TRANSFERRING:

 Submit transfer applications (see <u>Appendix G18 Transferring Colleges Guide</u>)

IF STUDENT IS NEARING COMPLETION OF A 2-YEAR DEGREE AND WANTS TO TRANSFER TO A 4-YEAR COLLEGE AFTER:

 Submit transfer application (see <u>Appendix G18_Transferring Colleges Guide</u>)

EVERY YEAR:

- FILL OUT ETV APPLICATION
- REAPPLY FOR FAFSA AND TAP
- APPLY FOR REPRESENT MAGAZINE AWARDS FOR YOUTH IN CARE COMPETITION
- APPLY FOR NICK'S SCHOLARS

You might want to distill the relevant parts of the Fair Futures checklist into a shared doc to work on together with your student!

Here's an example of a customized checklist At the Table staff have been working on with some incoming students this summer:

Financial Aid

Have I...

- Completed FAFSA
- Gompleted TAP application
- Completed ETV application
- Completed Verification
- Gompleted FYCSI eligibility form

Classes & Registration

Have I...

- Met with my advisor
- Enrolled in classes

Getting Organized

Have I...

- Set up my student email account
- Submitted immunization forms to my college (if needed)
- Gotten my books
- Learned how to navigate CUNYFirst
- Learned how to navigate Blackboard
- Read through all of my syllabi
- Put class meeting times, zoom links, and major assignment deadlines in my calendar

Other Tasks (add any school-related tasks you should complete this summer below) Have I...

- Submit name change form
- FCSI interview scheduling

Tip #2: Keep the Academic Calendar Handy

- Each school has their academic calendar on their website
- Every student should bookmark their school's academic calendar + understand what the key dates mean!
- CUNY's academic calendar: <u>https://www.cuny.edu/academics/academic-calendars/</u>
- Key dates to know (in chronological order):
 - \circ $\;$ Last day to drop classes with a 100% refund
 - First day of classes
 - Last day to add a course
 - Last day to show proof of immunization (9/24 at CUNY)
 - Return of Title IV Funds Cutoff (R2T4 60%)
 - Students who need to withdraw should wait until this day if they can
 - Withdrawal deadline (last day to drop with a grade of W)
 - Final exams / End of Term / Grades Due

Tip #3: Encourage Students to Enroll Early and Use Rate My Professors



http://www.ratemyprofessors.com

OR: Google "Name of Professor" + "School" + "Rate My Professor"

- Rate My Professors is a website and app that lets students rate professors on a 1-5 scale and give reviews of their professors based on quality of teaching, level of difficulty, and more. This is important because **professors are a huge part of the course experience**.
- Some professors teach at numerous schools or have the same name, so make sure to see what school they are from and which class the review is for.
- Advisors at colleges usually will not mention RateMyProfessors to students!
- Students who enroll late may have to choose between low-rated professors the higherrated professors fill up fast!

talk about it

Here are three professors who teach English 101 at Borough of Manhattan Community College

Ahmand Wilson

Rodney Alvarado

Anne Smith

Let's look at their Rate My Professor pages.



Overall Quality Based on 2 ratings

Ahmand Wilson

Professor in the English department at Borough of Manhattan Community College

100%



Would take again Level of Difficulty



DIFFICULTY

2.0

😁 AWESOME **ENG101**

Dec 21st, 2020

For Credit: Yes Attendance: Not Mandatory Would Take Again: Yes Textbook: No

Online Class: Yes

RESPECTED

Great professor! He gives interesting readings, lectures heavily involve student participation and create a less formal atmosphere that I really enjoyed. Expect a few readings with most of the curriculum centered around a few big assignments. Overall he cares a lot about his students and I felt blessed to have him this semester.

CARING

	RESPECTED ACCESSIBLE OUTSIDE CLASS CARING	
	ፚ。ዏ。	P
QUALITY	ENGIOI 😁 AWESOME Dec 21st, 2	020
4.0	For Credit: Yes Would Take Again: Yes Grade: Rather not say Textbook: No	
	Online Class: Yes	
3.0	He is very clear on what he expects in the class and gives us interesting readings to use in our essays. Also, he is accessible after class and is willing to give great feedback to make help your writing improve.	
	GIVES GOOD FEEDBACK ACCESSIBLE OUTSIDE CLASS GET READY TO READ	
	ፚ。ዏ。	P

ACCESSIBLE OUTSIDE CLASS



Overall Quality Based on 24 ratings

Rodney Alvarado

Professor in the English department at Borough of Manhattan Community College

96% Would take again Leve

1.7 Level of Difficulty GUALITY

DIFFICULTY

2.0

QUALITY

5.0

DIFFICULTY

1.0

💻 ENG101 🛛 😁 AWESOME

May 19th, 2021

For Credit: Yes Attendance: Mandatory Would Take Again: Yes Textbook: No

Online Class: Yes

He gives 3 essays 4 with the final . You do a first drafts of the essays and get a 100 then he gives you feed back and you submit final draft . Theres 10 journals but 5 journal passes . He gives you a chance to revise the first 3 essays for a better grade . Hes Very engaging he shows us memes , plays music , and talks about current events.

GIVES GOOD FEEDBACK

RESPECTED AMAZ

enthusiastic, funny, talks about current affairs. Highly recommend!

AMAZING LECTURES

2.2

Overall Quality Based on <u>42 ratings</u>

Anne Smith

Protessor in the English department at <u>Borough of</u> <u>Manhattan Community College</u>

14% Would take again

Level of Difficulty

QUALITY

ENG201 😣 AWFUL

Ρ

Mar 6th. 2021

For Credit: Yes Attendance: Not Mandatory Would Take Again: No Grade: Rather not say

Textbook: Yes

ፊ ዎ

DIFFICULTY



This professor is like a military instructor, only difference is the instructions she gives out are unclear. Follow what she says and still get negative feedback and because you did not follow instructions that she did not include. She will make you look like a failure in front of the class. This is why college students are getting depression.

ENG201 😺 AWFUL

For Credit: Yes Would Take Again: No Textbook: No



5.0

QUALITY

1.0

If I didn't have to take this class I wouldn't! From the beginning seems like she had an attitude. Nothing is ever right with her Don't get me started on her and MLA format. She gives work as if students don't have other classes or jobs. Her feedback on essays is like shes's bullying you. Very stressful Worst Professor I've ever had! 0/10 recommend

LOTS OF HOMEWORK GET F

GET READY TO READ TOUGH GRADER



Which professors would you prefer or avoid?

How confident do you feel about your choices? What are the limitations of Rate My Professors?

Tip #4: Talk to Students about the Various Resources their Campus Offers

- Whether they need tutoring or accommodations for a disability, there is a person/department at your school to help you it's just about finding them
 - Academic Advisement
 - Financial Aid Department
 - Department of Accommodations
 - Tutoring/Writing Center
 - Career Center
 - Health Services (could include mental health counseling)
 - Support Program



Schools can give you a general department email address to contact and a directory with contact information for individual staff. For example, if you search for the Admissions team at Hostos Community College, you get...

Meet the Admissions Staff





Associate Director

(718) 518-4402

Carlos Rivera Director (718) 319-7900



Katherine Henry Sosa Admissions Advisor (718) 319-7902



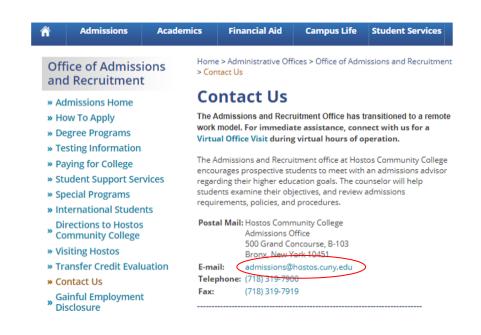
Sabrina Torres Admissions Advisor (718) 319-7906



Assistant Director (718) 319-7901



Admissions Advisor (718) 319-7905





What are your important tips for supporting students when they're reaching out to their school?

What do you do if you are having trouble getting in contact with someone from the school about an important issue like missing financial aid?

Tip #5: Make Sure Students are Familiar with...

A. Their Student Email

- **B. Their School Platform**
- C. Blackboard
- D. Their Syllabi
- E. Where their passwords are!!!

CUNY's School Platform



avorites Main Menu Str	udent Center	
Academics		SEARCH FOR CLASSES
Search Plan Enroll	(j) You are not enrolled in classes.	Holds
My Academics Request Official Transcript View Grades	enrollment shopping cart ▷	No Holds.
		To Do List
other academic 🗸 🛞		No To Do's.
▼ Finances		Milestones Math Proficient
Account Inquiry	*Institution John Jay College 🗸	Read Proficient Spanish Placement
Financial Aid <u>View Financial Aid</u> Accept/Decline Awards	(i) You have no outstanding charges at this time.	Write Proficient
Direct Loan Processing Form Supplement Form	enroll/manage payment plan make a payment ▶	
other financial 🗸 🛞		Copen Enrollment Dates
Personal Information		
Emergency Contact	Contact Information	▼ Advisor
other personal V	Home Address Mailing Address	Program Advisor None Assigned
Y		▼ Advisement
▼ Admissions		DegreeWorks-Online dvisemen
Aumissions		
(i) You do no	t have any pending applications at this time.	Important Links

SUNY's School Platform

Student Comises	
Student Services	
Registration Monu	
Student Records Information Menu /iew your holds, your grades, your transcript, your account summary, and your degree audi	
Student Account	
Student Account Student Profile	
Student Communications	

n	nyGCC					
_	Student ACE (GCC Life Support				
Му	Courses My Acco	unt Student Success Center	Services a			
		\mathbf{i}				
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	Access My Email		My Calenc			
	Technical Help (Publish	ers, Helpdesk, etc.)				
	Blackboard	My BANNER Self Service				
	Library Help and Info	Access My Banner Self-Service s	services for:			
	My Courses	 Pay your bill Registration Grades				
	▼ 21SP	Class schedulesand other information:				
	Courses where yo	u aro: Studopt				

Blackboard

The Blackboard homepage is where you can see:

- Your current/active courses
- Access to the campus online bookstore

Home	Tech Resources/Help					
Home	Notifications Dashboard					
Add Modu	le					
		NEW after hours Blackboard supp	ort	available weeknights and weekends. See <u>After Hours Blackboard Sup</u>	port	for details.
				rself Against Secret Shopper. Personal Assistant. and other Online Scams! ting the COVID-19 vaccine and CUNY's Coronavirus Response		
				rrently available," your instructor has not made it available to students. Most instru- fy your course enrollment in CUNYfirst and see your campus Registrar. If you can see see your campus <u>Blackboard Support representative</u> .		
My	Courses			Online Bookstore		My Organizations
Cou	Courses where you are: Student 2020 SP (1) Advanced Sociological Methodology SOC 327 98 (JJC)		No information to display	You are not currently participa		
202						
202	0 Spring Term (1) Anthropology	and the Abnormal ANT 340 99[9813] (John Jay College)				The My Announcements
202	0 Spring Term (1) Senior Semina	ar (Criminology) SOC 440 02[45688] (John Jay College)				No Institution Announcements have
	2020 Spring Term (1) Violence Against Women in the Spanish Speaking World SPA 357 01[40190] (John Jay College)					No Course or Organization Announcement
SP2	019 Term (1) Behavioral Science	es Research Methods SSC 325 99 (JJC)				
	rses where you are: Teaching Ass					TOUNY First Global Search to find course
Esp	añol II para hablantes por here	ncia - SPA212 - Primavera 2020				CUNYfirst Global Search Tool
т то	ols					
Ann	ouncements					
Upd	late Email					

Blackboard

Your course page will have tabs where you can see your:

- Course information
- Professor information
- Course materials
- Assignments
- Grades, etc.

20 Spring Term (1)	Course Dashboard	
(9813) (John Jay bliege) EAD THIS FIRST Durse Dashboard	My Announcements No Course or Organization Announcements have been posted in the last 7 days.	To Do
nnouncements ourse Information	more announcements My Tasks	What's Past Due All Items (0)
ourse Work	My Tasks: No tosks due. more tasks	What's Due Select Date: 08/10/2021 Go
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y Grades iscussion Board roups	Edit Notification Settings Actions v Discussion Board (100+) Last Updateck August 10, 2021 10,21 AM	This Week (0) Future (0)
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iformation oyd Sealy Library ampus Resources	Edit Notification Settings Actions No Notifications Last Updated: August 10, 2021 10:21 AM	Past Due No Notifications
lackboard Help tart Here Ibrary Resources	and spectral region to use from from	Retention Center Alerts No Retention Alerts
orary resources		Activity Alerts No Notifications

Syllabus

Information that can be found in the syllabus:

- When and where does this class meet?
- When are office hours/are there office hours?
- When is the midterm or final due?
- What is this professor's grading rubric?
- How can you contact the professor?
- Which assignments make up the largest portion of your grade?
- What is the professor's policy on late work?



Introduction to Psychology PSYC1000 – College Now (CNA) Spring 2021 – Online; synchronous

Instructor: Ivy Tran Email: ivy.tran@brooklyn.cuny.edu Department Phone: 718-951-5601

Course Information Meeting Time: Saturday (10:00am-1:00pm) Zoom ID: 226 521 3021

Zoom ID: 226 521 3021 Credits: 3

Google Classroom link:

https://classroom.google.com/u/0/c/MjQ3MTU4NjAzODE5

Access Code: f5666cu

LibGuides OER:

https://mail.brooklyn.cuny.edu/owa/redir.aspx?C=UdD6FiFVNtSLZJUtkjCdy94wYhizgtM J4d9bfX5PJ5MeJsmyaUjYCA..&URL=https%3a%2f%2flibguides.brooklyn.cuny.edu%2f psyc1000tran%2fhome

Course Description:

An introduction to the major facts, principles, methods, and theories of psychology. Topics include the history of psychology, sensory and perceptual processes, learning and cognition, motivation and emotion, psychological development, clinical and abnormal psychology, and biological, social, and personality determinants of behavior. (Not open to students who have taken both Psychology 1 and 2.)

Course Goals and Learning Objectives:



Where do you advise your students to keep their passwords?

Tip #6: Apply to *every* available funding program.

Here are some steps that **every eligible student** should take beyond applying for TAP and Pell:

- Apply for Chafee funds! Students aged 18-26 who were in foster care on or after the age of 14 can apply here for up to \$750: <u>http://to-u.io/M4Bhd6S8LWVu</u>
- **Self-identify for FYCSI funds!** The application and information can be found here: <u>http://www.nysed.gov/postsecondary-services/foster-youth-college-success-initiative</u>
- Apply for ETV! Even if the student doesn't need it right now, it's crucial that they get it if they're not 21 yet in order to preserve their future eligibility: <u>https://etv-nys.smapply.org/</u>
- Apply for the New Yorkers for Children Back to School Package! It includes a free laptop for first-time students and a gift card for others.
 - In care: https://www.tfaforms.com/4922400
 - Aged out: <u>https://www.tfaforms.com/4922401</u>

Tip # 7: Show that You're In Your Student's Corner

- At the Table's college students earned a **2.7 GPA** last year with more than **6 times as many As and Bs as failing grades**.
 - Students passed 60% of classes in Fall 2020 and 76% in Spring 2021. About 75% of the non-passing grades were official withdrawals.
 - Just 1% of grades were unofficial withdrawals.
 - We had no intake criteria around grades and several of our students were on academic probation, coming back from dismissal, or had withdrawn from/failed all their classes the semester before.
- The most important thing we did was **consistently show our students that we believed in them and were in their corner.**
- Being in your student's corner starts with some key beliefs:
 - \circ $\hfill That your student wants to succeed in college and is capable of doing so$
 - That your student is worthy of trust, grace, and clarity (even if they make a mistake! Or several!)
 - That your student will want to work with you if you demonstrate your value to them



What are some ways you can show your value to students or let students know you're in their corner?

What can get in the way of building relationships with students? What should you avoid doing?

Tip #8: Make Time for Yourself



How do you make time for yourself?



- 1. Use the Fair Futures College Persistence Checklist
- 2. Keep the Academic Calendar Handy
- 3. Encourage Students to Enroll Early and Tell Them about Rate My Professor
- 4. Tell Students about the Various Resources their Campus Offers
- 5. Make Sure Students are Familiar with their School Email, their School Platform, Blackboard, and their Syllabi, and where their passwords are!
- 6. Access Emergency Aid When Necessary
- 7. Show Students You're In Their Corner
- 8. Make Time for Yourself